

ITES Ghana

OPERATIONAL UNITS

ITES Secretariat has three units mandated to carry out its entire well thought out strategies.

- **Skills and Capacity Building**

- **ICT/ITES-BPO Industry Support**

- **Investment Promotions**



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ITES Ghana



ABOUT US

The Information Technology Enabled Services (ITES) Secretariat of the Ministry of Communications of Ghana is part of the eGhana Project by the Government of Ghana. ITES Secretariat is the executive ITES-BPO arm of the Ministry of Communications of Ghana. ITES is well structured to facilitate the fundamental role as a one-stop-shop for foreign direct investors for the industry. Ghana offers very competitive advantages and has been identified as the preferred outsourcing destination in Africa.

MISSION

To create a globally competitive enabling environment to help develop, build and sustain a strong and vibrant ITES-BPO industry in Ghana and to also position Ghana as the preferred outsourcing destination in Africa.

VISION

To create 60,000 ITES-BPO jobs in Ghana by end of the year 2012.